

August 31, 2018

Jung Kwak
Associate Professor

School of Nursing
University of Texas at Austin
Austin, Texas

Email: jkwak@nursing.utexas.edu

EDUCATION

Ph.D. Aging Studies (2006)

University of South Florida, Tampa, FL

Co-Chairs: David A. Chiriboga and William E. Haley

Dissertation: *Predictors and outcomes of hospice use among Medicare and Medicaid dual-eligible nursing home residents in Florida: A comparison of Non-Hispanic Blacks and non-Hispanic Whites* (awarded University of South Florida Outstanding Dissertation Award, 2006)

Master of Social Work (2001)

Concentration: Social work practice with organizations and communities.

University of South Carolina, Columbia, SC

B.S. Business Administration (1998), cum laude

University of South Carolina, Columbia, SC

POST-DOCTORAL TRAINING

Post-Doctoral Fellow (2006-2008)

Center on Age & Community/Applied Gerontology

University of Wisconsin-Milwaukee

Faculty Mentor: Rhonda J.V. Montgomery, Endowed Chair in Applied Gerontology

PROFESSIONAL EXPERIENCE

Associate Professor (2017-present)

School of Nursing, University of Texas at Austin

Associate Professor (2014-2017)

Helen Bader School of Social Welfare, University of Wisconsin-Milwaukee

Assistant Professor (2008-2014)

Helen Bader School of Social Welfare, University of Wisconsin-Milwaukee

Scientist (2018-present)

St. David's Center for Health Promotion and Disease Prevention Research in Underserved Populations, University of Texas at Austin

HONORS AND AWARDS

- The Gerontological Society of America delegate to attend U.S.-Hong Kong 2018 Aging Across Time and Contexts" held at the Chinese University of Hong Kong, May 19-20, 2018
- The Korea Foundation Fellowship to attend the Salzburg Global Seminar Session 562,

- Rethinking Care toward the End of Life, December, 2016
- Gerontological Society of America Fellow, 2015-present
 - Helen Bader School of Social Welfare Research Award in Social Work, 2013
 - Travel Award, Gerontological Society of America and the National Center for Gerontological Social Work Excellence, 2013
 - Invited participant at the NIA-funded Institute on Research in Aging and Social Work at The College of St. Scholastica, 2012-2013
 - AAHPM College of Palliative Care Research Scholar, American Academy of Hospice and Palliative Medicine (AAHPM), 2009
 - AAHPM College of Palliative Care Year-Long Mentorship Recipient, American Academy of Hospice and Palliative Medicine, Mentor: Betty J. Kramer, Professor, School of Social Work, University of Wisconsin–Madison, 2007-2008
 - AARP Diversity Student Fellowship, 2007
 - University of South Florida Outstanding Dissertation Award, 2006
 - AARP Scholarship, 2005-2006
 - Nominated for the Outstanding Graduate Teaching Award, University of South Florida, 2004
 - Gerontological Society of America Pre-conference Workshop Scholarship, Gerontological Society of America, 2004
 - Grantmakers In Aging Fellowship, Grantmakers in Aging, 2004

RESEARCH SUPPORT

Funded Research

1. **Consultant**, Cluster Randomized Trial of the Music and Memory (M&M) Intervention (Principal Investigator: Vincent Mor), National Institute on Aging (R1/R33).
2. **Co-Principal Investigator**, *Values and Preferences in Dementia Family Caregivers' End-of-Life Decision-Making* (Principal Investigator: Bo Xie), Population Health Initiative, Population Research Center, University of Texas-Austin (\$30,000).
3. **Co-Investigator**, *Medication Self-management in African American Older Women* (Ellis, PI). National Institutes of Nursing Research. 1P20NR015339-01 (Self-Management Science Center at UW-Milwaukee, Schiffman, PI) (\$60,000).
4. **Principal Investigator**, *Evaluation of Individualized Music Listening for Dementia Nursing Home Residents Using Accelerometers and MDS Dataset*, funded by the Helen Bader Foundation and the Wisconsin Department of Health Services (\$40,000). 2015-2016
5. **Co-Principal Investigator**, *Evaluation of Music and Memory Program among Nursing Home Residents with Dementia*, funded by the Wisconsin Department of Health Services Civil Money Penalty Funds (\$96,765). 2014-2016
6. **Project Director**, *Salary for Undergraduate Research Fellows (SURF) Award*, funded by the University of Wisconsin-Milwaukee's Office of Undergraduate Research (\$12,000). 2014
7. **Consultant**, primary consultant to assist data analysis and report preparation for the Claude Pepper Center at Florida State University (\$25,000). 2013
8. **Principal Investigator**, *Decisional Conflict at the End-of-Life: The Needs of Surrogates*

- for Persons with Dementia*, funded by the Hartford Foundation - Hartford Faculty Scholars Program in Geriatric Social Work (\$100,000). 2010-2012
9. **Principal Investigator**, *Surrogate Decision Support Needs among Caregivers of Advanced Parkinson's Disease Patients*, funded by the Regional Parkinson's Disease Center (\$10,000). 2010-2011
 10. **Principal Investigator**, *End-of-Life Care Coordination in the Wisconsin Family Care Program in Milwaukee County: A Case Study*, funded by the Milwaukee County Department on Aging (\$19,995). 2008
 11. **Project Director**, *Assessing a Care Management Protocol to Strategically Support Family Caregivers* (Principal Investigator: Rhonda J.V. Montgomery, UW-Milwaukee), funded by the Langeloth Foundation and the National Alzheimer's Association (\$515,551). 2007-2010
 12. **Project Director**, *Wounded Warriors Support Program* (Principal Investigator: Rhonda J.V. Montgomery, UW-Milwaukee), sub-award from Texas Agrilife Extension Service (\$744,327). 2009-2012

Under Review

13. **Principal Investigator**, *A decision aid and coaching to prepare and empower persons with dementia and caregivers for post-acute care planning*, National Institute of Health (R21)
14. **Principal Investigator**, *Decision aid and coaching to promote advance care planning among persons with dementia and family caregivers*, CSU Institute for Palliative Care Seed Grant
15. **Co-Investigator**, *A comparative effectiveness pilot study of a game-based conversation intervention for engaging South Asian Indian Americans in advanced care planning* (Principal Investigator: Kavita Radhakrishnan), National Institute of Health (R15)

Not Funded

16. **Co-Principal Investigator**, *Values and Preferences in the End-of-Life Decision Making of Family Caregivers of Persons with Alzheimer's Disease and Related Dementia in rural Hispanic Communities: A Tailored mHealth Intervention.* (Co-Principal Investigators: Bo Xie, Jane Champion, Jung Kwak, Ken Fleischmann), National Institute of Health (R01).
17. **Principal Investigator**, *Efficacy Study of Individualized Music Listening to Improve Quality of Life among Persons with Dementia*, submitted to the Retirement Research Foundation (\$200,000).

PUBLICATIONS

Published or Accepted Peer-Reviewed Journal Articles

1. **Kwak, J., & Noh, H.** (Accepted). The role of value clarity in proxy end-of-life decision making for persons with dementia. *Journal of Hospice and Palliative Nursing*.

2. **Kwak, J.**, Anderson, K., & Oconnell-Valuch, K. (Published online June 1, 2018). Findings from a prospective randomized controlled trial of Music & Memory, an individualized music listening program for persons with dementia. *Journal of Applied Gerontology*. DOI: 10.1177/0733464818778991. URL: <http://journals.sagepub.com/doi/abs/10.1177/0733464818778991>
3. Xie, B., Berkley, A., **Kwak, J.**, Fleischmann, K., Champion, J. D., & Koltai, K. (2018). End-of-life decision making by family caregivers of persons with advanced dementia: a systematic review. *Sage Open Medicine*, 6: 1-9. URL: <http://journals.sagepub.com/doi/full/10.1177/2050312118777517>
4. Noh, H. & **Kwak, J.** (2018). End-of-life decision making for persons with dementia: Proxies' perception of support. *Dementia*, 17(4), 478-493. doi: 10.1177/1471301216648473.
5. **Kwak, J.**, Larwelle, J.A., O'Connell Valuch, K., & Kesler, T. (2016). Role of advance care planning in proxy decision-making among persons with dementia and their family caregivers. *Research in Gerontological Nursing*, 9, 72-80.
6. Gao, X., Sun, F., Ko, E., **Kwak, J.** & Shen, H.W. (2015). Perceptions and knowledge of end-of-life care in Chinese American elders: The role of acculturation. *Palliative & Supportive Care*, 13, 1677-1684.
7. Ko, E., **Kwak, J.**, & Nelson-Becker, H. (2015). What constitutes a good and bad death?: Perspectives of homeless older adults. *Death Studies*, 39(7), 422-432.
8. **Kwak, J.**, Wallendal, M., Fritsch, T, Leo, G. & Hyde, T. (2014). End-of-life decision making preferences among surrogates of persons with Parkinson disease. *Southern Medical Journal*, 107(3), 17-185.
9. **Kwak, J.** & Polivka, L. (2014). The future of long-term care and the aging network. *Generations*, 38 (2), 67-73.
10. **Kwak, J.**, Ko, E.J. & Kramer, B.J. (2014). Advance care planning practice with elders of diverse ethnic backgrounds and needs. *Health & Social Care in the Community*, 22, 169-177.
11. **Kwak, J.**, Kramer, B., Lang, J., & Ledger, M. (2013). Care management for frail elders at the end of life: A case study of Wisconsin Family Care program. *Research on Aging*, 35, 393-419.
12. Maschi, T., **Kwak, J.**, Ko, E. J., & Ko, E., & Morrissey, M.B. (2012). Forget me not: Dementia in prison. *The Gerontologist*, 52, 441-451.
13. **Kwak, J.**, Montgomery, R.J.V., Kosloski, K., & Lang, J. (2011). The impact of TCARE[®] on service recommendation, use, and caregiver well-being. *The Gerontologist*, 51, 704-713.
14. Montgomery, R.J.V., **Kwak, J.**, Kosloski, K., & O'Connell Valuch, K. (2011). Effects of the TCARE[®] intervention on caregiver burden and depressive symptoms: Preliminary findings from a randomized, controlled study. *The Journal of Gerontology, Series B: Psychological Sciences and Social Sciences*, 66, 640-647.
15. Montgomery, R.J.V., **Kwak, J.**, Rowe, J.M. (2011). Advancing social work practice with family caregivers. *Indian Journal of Gerontology*. 25, 553-575.
16. Jang, Y., Chiriboga, D.A., Allen, J., **Kwak, J.**, Salmon, J., & Haley, W.E. (2010). Willingness to use hospice among Korean American older adults. *Journal of the American Geriatrics Society*, 58, 352-356.

17. Fritsch, T., **Kwak, J.**, Montgomery, R. J. V., Lang, J., & Basting, A.D. (2009). Impact of *TimeSlips*, a creative expression intervention, on nursing home staff and residents with dementia. *The Gerontologist*, *49*, 117-127.
18. **Kwak, J.**, Haley, W. E., & Chiriboga, D. A. (2008). Racial differences in hospice use and in-hospital death among Medicare and Medicaid dual-eligible nursing home residents. *The Gerontologist*, *48*, 32-41.
19. Montgomery, R. J.V., & **Kwak, J.** (2008). Tailored Caregiver Assessment and Referral (TCARE) process: An evidence-based model for effectively supporting caregivers. *American Journal of Nursing* *108*(9), Supplement, 54-57.
20. Polivka, L., & **Kwak, J.** (2008). Medicare privatization and the erosion of retirement security. *Journal of Aging and Social Policy*, *20*, 340-352.
21. **Kwak, J.**, & Salmon, J. R. (2007). Attitudes and preferences of Korean American elders and caregivers on end-of-life care. *Journal of the American Geriatrics Society*, *55*, 1867-1872.
22. **Kwak, J.**, Salmon, J. R., Acquaviva, K., Brandt, K., & Egan, K. (2007). Benefits of training family caregivers on experiences of closure during end-of-life care. *Journal of Pain and Symptom Management*, *33*, 434-445.
23. **Kwak, J.**, & Haley, W. E. (2005). Current research findings on end-of-life decision making among racially or ethnically diverse groups. *The Gerontologist*, *45*, 634-641.
24. Salmon, J. R., **Kwak, J.**, Acquaviva, K., Brandt, K., & Egan, K. (2005). Transformative aspects of caregiving at life's end. *Journal of Pain and Symptom Management*, *22*, 188-194.
25. Salmon, J. R., **Kwak, J.**, Acquaviva, K., Brandt, K., & Egan, K. (2005). Validation of the Caregiving at Life's End Questionnaire. *American Journal of Hospice and Palliative Medicine*, *29*, 121-191.
26. Allen, S. R., **Kwak, J.**, Lokken, K. L., & Haley, W. E. (2003). End of life issues in the context of Alzheimer's disease. *Alzheimer's Care Quarterly*, *4*, 312-330.

Under Review

27. Geshell, L., **Kwak, J.**, and Radhakrishnan, K. (under review). Perspective and Experiences of Persons with Dementia with Advance Care Planning: Literature Review. Submitted to *Journal of Aging and Health*.
28. **Kwak, J.**, Cho, Y., Lee, Y., Noh, H., & Roh, S. (under review). Differences in Advance Care Planning between American Indian and White Older Adults. Submitted to *Research in Gerontological Nursing*.
29. Xie B, Champion JD, **Kwak J**, Fleischmann KR (under review). Mobile Health, Information Preferences, and Surrogate Decision-Making Preferences of Family Caregivers of Persons with Dementia in Rural Hispanic Communities: A Pilot Study. Submitted to *Journal of Medical Internet Research*.

In Progress

1. **Author orders to be determined** (Champion, J, Fleischmann, K., Kwak, J., Xie, B.). Advance care planning among persons with dementia and families in rural areas.

Book Chapters

1. Burton, A.M., **Kwak, J.** & Haley, W. E. (In press). Elder caregiving. In C. Spielberger (Ed.) *Encyclopedia of applied psychology* (2nd ed., Vol. 1, pp 703-711). Oxford: Elsevier
2. Burton-Chase, A.M., **Kwak, J.**, Hennig, K., Haley, W.E. Elder Caregiving. In Reference Module in Neuroscience and Biobehavioral Psychology, Elsevier, 2017. ISBN 9780128093245.
3. Montgomery, R.J.V., & **Kwak, J.** (2016). Theories Guiding Support Services for Family Caregivers. In Bengtson, V.C. & Settersten, R.A. (Eds), *Handbook of Theories of Aging*. New York: Springer.
4. **Kwak, J.** & Collet, E.P. (2013). Diversity at the end of life. In Werth, J. L. (Ed.), *Counseling clients near the end of life: Practical perspectives on fundamental issues*. New York: Springer.
5. **Kwak, J.**, Allen, J. Y., & Haley, W. E. (2011). Advance care planning and end-of-life decision making. In P. Dilworth-Anderson & M. H. Palmer (Eds.), *Annual review of gerontology and geriatrics: Pathways through the transitions of care for older adults* (Vol. 31, pp. 143-165). New York: Springer.
6. Haley, W.E. & **Kwak, J.** (2010). Gerontology. In Weiner, I.B. & Craighead, W.E. (Eds). *The concise Corsini encyclopedia of psychology and behavioral science* (4th ed., Vol. 2, pp.399-401). Hoboken, New Jersey: John Wiley & Sons, Inc.
7. Branch, L.G., Evashwick, C. J., & **Kwak, J.** (2005). Clients of the continuum. In Evashwick, C. J. (Ed.), *Continuum of long-term care* (3rd ed., pp.15-28). California: Delmar Thomson Learning.

Technical Reports

1. **Kwak, J.**, & O'Connell Valuch, K. (2016). Music and Memory Program Evaluation: White Paper.
2. **Kwak, J.**, Brondino, M., O'Connell Valuch, K., & Feay-Shaw, S. J. (2016). Evaluation of the Music and Memory Program among Nursing Home Residents with Dementia: Interim Report to the Wisconsin Department of Health Services.
3. **Kwak, J.**, O'Connell Valuch, K., & Maeda, H. (2016). Evaluation of Individualized Music Listening for Dementia Nursing Home Residents Using Accelerometers and MDS Dataset (Project Number 15765): Final Report to Bader Philanthropies.
4. **Kwak, J.**, Brondino, M., O'Connell Valuch, K., & Feay-Shaw, S. J. (2015). Evaluation of the Music and Memory Program among Nursing Home Residents with Dementia: Quarterly Report to the Wisconsin Department of Health Services.
5. **Kwak, J.** (2013). Cost-Effectiveness of Home- and Community-Based Programs in the U.S.: Review of the Current Literature. Report prepared for the Claude Pepper Center, Florida State University.
6. Montgomery, R.J.V., **Kwak, J.**, Rowe, J.M., Jacobs, J., Lang, J., O'Connell Valuch, K., & Wallendal, M. (2010). Improving Options for Persons with Alzheimer's Disease and Their Caregivers in the State of Georgia: Tailored Caregiver Assessment and Referral[®] Project Final Report. Prepared for the Georgia Division of Aging Services.
7. **Kwak, J.**, & Kramer, B. (2009). End-of-life Care Coordination in the Wisconsin Family Care Program in Milwaukee County: A Case Study. Prepared for the Milwaukee County Department on Aging Care Management Organization.
8. Montgomery, R.J.V., Rowe, J.M., & **Kwak, J.** (2008). Tailored Caregiver

- Assessment and Referral TCARESM Project Progress Report. Prepared for the Georgia Division of Aging Services.
9. Chiriboga, D.A., Cho, S., Jang, Y., Phillips, K., **Kwak, J.** et al (2007). Racial and Ethnic Behavioral Health Disparities: Cultural Competence in Nursing Homes. Tampa, FL: Louis de la Parte Florida Mental Health Institute. University of South Florida.
 10. Chiriboga, D.A., **Kwak, J.**, et al. (2006). Disparities in the Pre and Post Admission Characteristics of Medicaid Beneficiaries Admitted to Nursing Facilities. Tampa, FL: Louis de la Parte Florida Mental Health Institute. University of South Florida.
 11. Mitchell, G. E., **Kwak, J.**, Chiriboga, D. A., & Haley, W. E. (June, 2006). Cost Savings Associated with End-of-Life Care: Comprehensive Analyses of End-of-Life Services Utilization and Outcomes among Florida Medicaid Beneficiaries. Prepared for Florida Agency for Health Care Administration.
 12. Mitchell, G. E., **Kwak, J.**, & Li, Y. (June, 2005). Hospice length of stay among Florida Medicaid consumers. Prepared for Florida Agency for Health Care Administration.
 13. Mitchell, G. E., Li, Y., & **Kwak, J.** (June, 2005). Acute care and long-term care utilization reporting by contractors for the Integrated Long-Term Care Nursing Home Diversion program: January – December 2004 utilization experience. Prepared for Florida Agency for Health Care Administration.
 14. Mitchell, G. E., Li, Y., & **Kwak, J.** (March, 2005). Acute care and long-term care utilization reporting by contractors for the Integrated Long-Term Care Nursing Home Diversion program: April – December 2003 utilization experience. Prepared for Florida Agency for Health Care Administration.

Other

1. **Kwak, J.** & Haley, W.E. (Accepted). *Differing Views of End-of-Life Care Among Major US Ethnic Groups*. Postgraduate Institute for Medicine (PIM). Web lesson online.

SCHOLARLY PRESENTATIONS

Invited Talks

1. **Kwak, J.** (2/13/2018). Persons with dementia and families: How they communicate, plan, and make decisions about current and future care; Center for Applied Health Research, Baylor Scott & White Research Institute; Temple, TX.
2. **Kwak, J.** (5/5/2017). Cultural Issues in Palliative Care at 6th Annual Great Lakes Regional Palliative Care Conference; Lake Geneva, WI.
3. **Kwak, J.** (11/19/2016). Music & Memory Evaluation at Hospital Elder Life Program Delirium Prevention Special Interest Group meeting at the 68th Gerontological Society of America's 64th Annual Scientific Meeting; New Orleans, LA.
4. **Kwak, J.** (3/17/2016). Why Culture Matters at 12th Annual End of Life Care Conference, Oconomowoc, WI
5. **Kwak, J.** (01/31/14). Improving End-of-Life Care for Dementia Patients through Decision Support for Healthcare Proxies research presentation given at Medical

College of Wisconsin, Division of Geriatrics/Gerontology research seminar for faculty, staff and trainees.

6. **Kwak, J.** (May 15 2013). Cultural Diversity Workshop at the Illinois Association of Service Coordinators Annual Conference
7. **Kwak, J.** (10/30/12). End-of-Life Communication and Decision-Making Lecture given at UW- Madison Medical School for first and second year medical students
8. **Kwak, J.** (11/2/12). Advance Care Planning lecture given at the Acute Care for Elders Annual Conference, Aurora Health Care, Milwaukee, WI
9. **Kwak, J.** (5/21/12). Ethical issues in end-of-life decision making. Invited workshop given at the 3rd Annual Spirituality in Aging Conference, Oconomowoc, WI.
10. **Kwak, J.** (07/10/09). Caregiving journey and its implications for practice and research. Center for Senior Health and Longevity – Aurora UW Medical Group’s Weekly Fellow Brownbag Workshop. Milwaukee, WI.
11. **Kwak, J.** (10/16/07). Cultural issues in communicating about end-of-life care options and decisions. Panel member for the UWM Center on Age and Community’s Dialogues in Best Practice: How to best communicate end of life issues with older adults with end-stage dementia and their families.
12. **Kwak, J.** (9/4/07). Cultural diversity at the end of life. Community Care Inc.’s Monthly Ethics Committee Meeting. Milwaukee, WI.
13. **Kwak, J.** & Kramer, B. (6/14/07). Serving culturally diverse Family Care members at the end-of-life: Successes and challenges. Care Management Organization – Milwaukee County Department on Aging’s Clinical Advisory Committee. Milwaukee, WI.

Conference Presentations

1. **Kwak, J.** (2018, November). *Comparison of Two Managed Long-Term Care Programs: Minnesota and Wisconsin*. Accepted to be presented at the 70th annual meeting of the Gerontological Society of America, Boston. MA (symposium presentation).
2. **Kwak, J.**, Cho, Y., Lee, Y., Noh, H., & Roh, S. (2018, November). Advance Care Planning Among American Indians Accepted to be presented at the 70th annual meeting of the Gerontological Society of America, Boston. MA (paper presentation).
3. Geshall, L. & **Kwak, J.** (2018, November). Perspectives and Experiences in Advance Care Planning Among Persons With Dementia: An Integrative Review. Accepted to be presented at the 70th annual meeting of the Gerontological Society of America, Boston. MA (poster presentation).
4. Xie, B., Champion, J. D., **Kwak, J.** & Fleischmann, K. R. (2018). Values, preferences, and mHealth in the decision making of rural caregivers of persons with dementia. Accepted to be presented at the 70th annual meeting of the Gerontological Society of America, Boston. MA (poster presentation).
5. Fleischmann, K. R., Xie, B., Champion, J. D., **Kwak, J.**, & Koltai, K. S. (2018). Human values and end-of-life decision making: Results from a pilot study of dementia caregivers. Forthcoming in *Proceedings of the 81st Annual Meeting of the Association for Information Science and Technology*, Vancouver, Canada (poster, 2 pages).
6. Polivka, L., **Kwak, J.**, Kwak, D.H., & Luo, B. (May 2018). *A Global Perspective on Population Aging and Long Term Care*. U.S.-Hong Kong 2018 Conference "Aging across Time and Contexts, Hong Kong.
7. **Kwak, J.** (2017, July). Aging Network Managed Long-Term Care, Does it Have a Future?

- The 21st IAGG World Congress of Gerontology and Geriatrics, San Francisco, CA. (Referred; Academic & Practitioner; Symposium Presentation; National Conference)
8. **Kwak, J. & Kwak, D.H.** (2017, July). Population Aging and Long-Term Care in South Korea. The 21st IAGG World Congress of Gerontology and Geriatrics, San Francisco, CA. (Referred; Academic & Practitioner; Symposium Presentation; National Conference)
 9. **Kwak, J.** (2017, July). A Statewide Roll-out and Evaluation of Music & Memory in Nursing Homes: The Wisconsin Experience. The 21st IAGG World Congress of Gerontology and Geriatrics, San Francisco, CA. (Referred; Academic & Practitioner; Symposium Presentation; National Conference)
 10. **Kwak, J.** (2016 November). Managed Long-Term Care and the Future of the Aging Network: Wisconsin Family Care Program. The Annual Meeting of the Gerontological Society of America, New Orleans, LA.
 11. **Kwak, J., Oconnell-Valuch, K., & Brondino, M.** (2016 November). Randomized crossover study of Music & Memory Intervention on Nursing Home Residents with Dementia. The Annual Meeting of the Gerontological Society of America, New Orleans, LA.
 12. **Kwak, J.** (2016, March). Managed Long-Term Care and the Future of the Aging Network: Wisconsin's Experience. The American Society on Aging's Aging in America Conference; Washington, DC.
 13. Noh, H.J., & **Kwak, J.** (2014, November). *Facilitators and Challenges in Proxy Decision-Making for Persons with Dementia at the End of Life*. The Gerontological Society of America's 66th Annual Scientific Meeting; Washington, DC.
 14. **Kwak, J.,** Montgomery, R., O'Connell Valuch, K., & Kosloski, K. (2013, November). *Results of a randomized trial of an innovative care management protocol for family caregivers*. The Gerontological Society of America's 65th Annual Scientific Meeting; New Orleans, LA.
 15. **Kwak, J.** (March, 2013). *End-of-life decision making conflicts among proxies of persons with cognitive impairment*. General Assembly of the Social Work Hospice and Palliative Care Network, New Orleans, LA.
 16. **Kwak, J.,** Wallendal, M., Leo, G., & O'Connell Valuch, K. (2012, November). *Decisional Conflicts in Making End-of-Life Decisions among Parkinsons or Dementia Patient Surrogates*. The Gerontological Society of America's 64th Annual Scientific Meeting; San Diego, CA.
 17. Ko, E., Esperanza, M., Pham, T., Hall, S., **Kwak, J.,** Mazyck, M., & Piwowarski, M. (2012, November). *The Perspectives Toward "Good Death" Among Low-Income Older Adults*, The Gerontological Society of America's 64th Annual Scientific Meeting; San Diego, CA.
 18. Ko, E., **Kwak, J.,** Esperanza, M., Pham, T., Hall, S., Mazyck, M., & Piwowarski, M. (2012, November). *Perspectives and Needs about Advance Care Planning Among Low-Income Older Adults*. The Gerontological Society of America's 64th Annual Scientific Meeting; San Diego, CA.
 19. **Kwak, J.** (2012, March). *Long-Term Care Reform Initiative Updates: Wisconsin Family Care*. The Joint Conference of the American Society on Aging and the National Council on Aging; Washington, DC. (Referred; Academic & Practitioner; Symposium Presentation; National Conference)
 20. O'Connell Valuch, K., **Kwak, J.,** Brondino, M., Kosloski, K., & Montgomery, R. (2010, November). *Caregiver Identity Discrepancy Scale: Reliability, Construct Validity and*

- Unidimensionality*. The Gerontological Society of America's 63rd Annual Scientific Meeting; New Orleans, LA.
21. **Kwak, J.**, O'Connell Valuch, K., Brondino, M., Lang, J., Kosloski, K., & Montgomery, R. (2009, November). *Preliminary Findings from the TCARE National Demonstration*. The annual meeting of Gerontological Society of America, Atlanta, GA.
 22. Mitchell, G., **Kwak, J.**, Chiriboga, D.A. (2009, November). *Implications of Possible Elimination of Florida Optional Medicaid Hospice Benefits*. The annual meeting of Gerontological Society of America, Atlanta, GA.
 23. Montgomery, R., Rowe, J., **Kwak, J.**, Burt, C., Dickol, S., & Brondino, M. (2009, November). *The Impact of the Tailored Caregiver Assessment and Referral Process on Caregiver Outcomes: Findings from a demonstration project in the State of Georgia*. The annual meeting of Gerontological Society of America, Atlanta, GA.
 24. Allen, J., Jang, Y., Chiriboga, D. A., **Kwak, J.**, Salmon, J., & Haley, W.E. (2009, November). *Willingness to Use Hospice among Korean American Older Adults*. The annual meeting of Gerontological Society of America, Atlanta, GA.
 25. **Kwak, J.**, Rowe, J., and Montgomery, R.J.V. (2008, January). *The Role of Filial Norms in Predicting Burden among Adult-Child Caregivers*. The annual meeting for Society on Social Work Research, Washington, DC.
 26. **Kwak, J.** & Salmon, J.R. (2007, November). *Ethnic Differences in End-of-Life Care Planning and Preferences for Hospice*. The annual meeting of Gerontological Society of America, San Francisco, CA.
 27. **Kwak, J.**, & Rowe, J. (2007, November). *The Relationship between Filial Identity and Caregiver Burden among Adult-Child Caregivers*. The annual meeting of Gerontological Society of America, San Francisco, CA.
 28. Polivka, L., & **Kwak, J.** (2007, November). *Neoliberalism and the Future of Retirement Security in the United States*. The annual meeting of Gerontological Society of America, San Francisco, CA.
 29. Molinari, V., Chiriboga, D., Cho, S. & **Kwak, J.** (2007, November). *Behavioral health problems and service costs for White, Black and Hispanic Medicaid beneficiaries before and after admission to nursing homes*. The annual meeting of the Gerontological Society of America Meeting, San Francisco, CA.
 30. **Kwak, J.**, Chiriboga, D. A., Haley, W. E., & Mitchell, G. E. (2007, March). *The predictors and outcomes of hospice use among Non-Hispanic Black and Non-Hispanic White dual-eligible nursing home residents*. Presented at the Joint Conference of the American Society on Aging and the National Council on Aging. Chicago, IL.
 31. Chiriboga, D. A. Kim, G., **Kwak, J.** & Jang, Y. (2006, November). *Health, Access and Utilization Issues in a Multi-Ethnic Sample*. Presented at the annual meeting of Gerontological Society of America, Dallas, TX.
 32. **Kwak, J.**, Haley, W. E., & Chiriboga, D. A. (2006, October). *Predictors of Hospice Use among Medicare and Medicaid Dual-Eligible Nursing Home Residents in Florida: A Comparison of Non-Hispanic Blacks and Non-Hispanic Whites*. Presented at the annual meeting of African Heritage Studies Association, Tampa, FL.
 33. Burton, A. M., Haley, W. E., & **Kwak, J.** (2005, November). *Assessing bereaved former hospice caregivers*. Presented at the annual meeting of the Gerontological Society of America, Orlando, FL.
 34. Chiriboga, D. A., Brown, L., Jang, Y., **Kwak, J.**, & Kim, G. (2005, November). *Stress and*

- its implications for health and service utilization: A multi-ethnic comparison.* Presented at the annual meeting of the Gerontological Society of America, Orlando, FL.
35. **Kwak, J.** & Salmon, J. (2004, November). *Korean Americans' Preferences for and Barriers to End-of- Life Care Planning and Use of Palliative Care Services.* Presented at the annual meeting of the Gerontological Society of America, Washington, DC.
 36. **Kwak, J.,** Salmon, J. R., & Egan, K. (2004, November). *Caregiving at Life's End Training Program Evaluation.* Presented at the annual meeting of the Gerontological Society of America, Washington, DC.
 37. **Kwak, J.** & Schonwetter, R. S. (2003, November). *The role of the caregiver in the decision to enter hospice among older cancer patients.* Presented at the annual meeting of the Gerontological Society of America, Boston, MA.
 38. **Kwak, J.** & Salmon, J. (2003, November). *The Caregiving at Life's End: Train-the-Trainer Evaluation.* Presented at the annual meeting of the Gerontological Society of America, Boston, MA.
 39. **Kwak, J.,** Salmon, J. R., Deming, A. M., Acquaviva, K., Brandt, K., & Egan, K. (April, 2003). *Caregiving at Life's End: National hospice needs assessment.* Presented at the joint clinical conferences of the National Hospice and Palliative Care Organization, Denver, CO.
 40. **Kwak, J.,** Salmon, J., & Haley, W. E. (2002, November). *Implications for practice and research from the focus group with Korean American senior citizens and their caregivers on their attitudes toward and perspectives on end of life issues.* Presented at the annual meeting of the Gerontological Society of America, Boston. MA.
 41. **Kwak, J.** (2002). *Challenges in Conducting Research on End-of-Life Decision Making with Ethically Diverse Populations.* In L. Waters (Chair), *End-of-Life Care in a Changing World: A Continuum of Perspectives.* Student symposium conducted at the annual meeting of the Gerontological Society of America, Boston. MA.
 42. Salmon, J. R., **Kwak, J.,** Deming, M., Egan, K., & Acquaviva, K. (2002, November). *Comparison of the needs of African American and Caucasian family caregivers in palliative care settings.* Presented at the annual meeting of the Gerontological Society of America, Boston. MA.

EDITORIALS, REVIEWS, AND INTERVIEWS

1. Online News and radio Interview - Interviewed by Tom Luljak of UWM Today about the Music and Memory Evaluation project (published online on February 19, 2015), <http://uwvm.com/post/dementia-music-can-listening-ones-favorite-song-improve-ones-memory>
2. Online News and Video Interview – Interviewed by Carrie Antlfinger of the Associated Press about the Music and Memory Evaluation project (published online on October 30, 2014), <http://bigstory.ap.org/article/eb6a7d92dc5042acaede8d2bfecf2e08/wisconsin-studies-music-and-memory-program> (link for the video: <http://www.youtube.com/watch?v=yVgeNL6qbFs>)
3. TV News Interview -Interviewed by Bridget Shanahan of TMJ4 about the Music and Memory Evaluation project (published online on November 5, 2014),

- <http://www.jrn.com/tmj4/news/UW-Milwaukee-team-aiming-to-change-way-dementia-patients-are-treated-281699151.html>
4. Magazine Interview - Interviewed by Carolyn Kott Washburne about the Music and Memory evaluation project for the September issue of the Milwaukee Magazine (September 2014), <http://www.milwaukeeemag.com/article/8252014-SoundPrescription>
 5. Newspaper Interview - Interviewed by Sarah Maslin of the Milwaukee Journal Sentinel about Music and Memory evaluation project (published online on August 11, 2014), <http://www.jsonline.com/news/music--memory-program-brightens-lives-of-alzheimers-dementia-patients-b99327114z1-270776231.html>
 6. Newspaper Interview - Interviewed by Kim Painter of the USA Today about Music and Memory evaluation project (published online on July 16, 2014), <http://www.usatoday.com/story/news/nation/2014/07/16/music-memory-film/12738735/>.
 7. Radio Program Interview - Interviewed by Stephanie Lecci for "Lake Effect" on Milwaukee Public Radio (aired on June 11, 2014) regarding my research on the effects of individualized music listening on nursing home residents with dementia, <http://wuum.com/post/if-you-had-dementia-what-songs-would-be-your-playlist>
 8. TV Program Appearance - A panel member to discuss education and training of health care professionals working with older adults in the 4th Street Forum: *Impending Tsunami, Part 2: As We Age, Who Will Care for Us?* on a Milwaukee Public Television which aired on February 21, 2014 (MPTV Channel 36.1) and February 23, 2014 (MPTV Channel 10.1).
 9. Magazine Interview - Interviewed by Beth Stafford for upcoming article in the fall issue of the UWM Alumni Magazine (2013).
 10. Radio Program Interview - Interviewed by Stephanie Lecci for "Lake Effect" on Milwaukee Public Radio (aired on September 25, 2012) regarding my research on surrogate decision making.
 11. TV Program Appearance - A panel member to discuss end-of-life care issues in the 4th Street Forum: *Dying Wisely and Well* on a Milwaukee Public Television which aired on April 20, 2012 (MPTV Channel 36.1) and April 22, 2012 (MPTV Channel 10.1).
 12. University Report Interview - Interviewed by Carolyn Bucior for April 2011 edition of UWM Report regarding surrogate decision making research (Kwak, PI).
 13. Documentary Film Appearance - *Consider the Conversation: A Documentary on a Taboo Subject* (2011). The film documents the emotional, spiritual, physical and social burdens associated with historical shift that has occurred with dying and addresses issues related to communication and planning for end-of-life. Produced by Mike Bernhagen & Terry Kaldhusdal.

PROFESSIONAL DEVELOPMENT / TRAINING

Specialized Methodological Training

- Dedoose - Innovative Online Tools for Qualitative and Mixed Method Social Science Research Workshop. Center for Addiction and Behavioral Research, University of Wisconsin- Milwaukee, (2013)

- LISREL Models: General Structural Equations, Inter-University Consortium for Political and Social Research - University of Michigan (2007)
- Longitudinal Analysis, Inter-University Consortium for Political and Social Research – University of Michigan (2007)
- Questionnaire Design, University of Wisconsin – Milwaukee (2007)
- Mixed Methods Research, Gerontological Society of America Pre-conference Workshop (2004)

Other Training

- Developing Interventions to Address Racial and Ethnic Differences in Health: An NIA Translational Conference to Promote the National Research Council's Recommendations for Minority Aging (RCMAR Pre-Conference Workshop, Gerontological Society of America, (2011).
- Hartford Policy Leadership Institute, Washington, DC (2011).
- John A. Hartford Foundation 2011 Interdisciplinary Scholars Communications Conference, Chicago, IL (2011).
- UWM Faculty Development Program for Online and Blended Learning (UWM Learning Technology Center, July 15, 2011).
- Teaching Institute for Hartford Faculty Scholars, Stanford Faculty Development Center for Medical Teachers (Spring 2011)

TEACHING

Courses Taught

School of Nursing, The University of Texas at Austin

- Ethics in Health Care (N321) – Fall 2017, Spring 2018
- Independent study (Lisa Geshell, doctoral student/RWJ FNS program) – Fall 2017, Spring 2018, Summer 2018 (Research Practicum II)

School of Social Welfare, University of Wisconsin – Milwaukee

- Policy Seminar on Aging – Online Course (SW 851)
- Death and Dying (SW 591/791; 680)
- Methods of Social Welfare Research (SW 662 including online section)
- Introduction to Statistical Methods (SW 961)

School of Aging Studies, University of South Florida

- Sociocultural Aspects of Aging (GEY 3625)

Guest Lectures (UW-Milwaukee)

- Professional Practice of the FNP (Instructor: Cara Young)
- Policy Seminar on Aging (SW 851)
- Special Topics Seminar – Palliative Care (Nurs 779)
- Business Management in an Aging Society (GEY 4635)
- Death and Dying (GEY 4641)
- Seminar in Applied Ethics (HON IDH 3600)

- Global Challenge of Diversity (AFA 4931)
- Client Diversity in Health Sciences: An Interdisciplinary Perspective (HCA 245)

Doctoral Dissertation Committee (UW-Milwaukee)

- Doctoral Dissertation Committee: Sandra Ford; Mohammad Rababa; Amal Al-Ghassani (College of Nursing, University of Wisconsin-Milwaukee)
- Doctoral Dissertation Committee: Josh Lang (Urban Studies Program, University of Wisconsin-Milwaukee)
- Doctoral Dissertation Committee: Nicolas Lerma (College of Health Sciences, University of Wisconsin-Milwaukee)
- Doctoral Dissertation Committee: Myounghee Jorn (School of Architecture and Urban Planning, University of Wisconsin-Milwaukee)
- Doctoral Dissertation Committee: Eva M. Williams (School of Social Work, University of Wisconsin-Madison)

Professional Workshops

- Workshop Instructor, Helen Bader School of Social Welfare Continuing Education Workshop - Three Part Series – Tough Decisions, Tough Conversations: Helping Families Choose the Best End of Life Care: *Session 1: Advance Care Planning* (March 3, 2017).
- Workshop Instructor, Honoring Choices Wisconsin, Advance Care Planning With Diverse Ethnic Groups Workshop (April 5, 2016), ProHealth West Wood Health and Fitness Center, Pewaukee, WI
- Workshop Instructor, Helen Bader School of Social Welfare Continuing Education Workshop - Three Part Series – Tough Decisions, Tough Conversations: Helping Families Choose the Best End of Life Care: *Session 1: Advance Care Planning; Session 2: Advance Care Planning with Diverse Ethnic Groups; and Session 3: End of Life for Persons with Dementia* (March, April, and May 2015).

SERVICE

University of Texas at Austin

- Member, Department Review Committee, 2017-present

University of Wisconsin-Milwaukee

- Member, MSW Program Admission Panel (SW Dept), 2010, 2011
- Member, Research Content Subcommittee (SW Dept), 2008-Present
- Member, Aging Concentration Committee (SW Dept), 2008-Present
- Member, International Studies Committee (SW Dept), 2008-Present
- Member, Overseas Programs and Partnerships Advisory Committee (University), 2010-Present
- Member, Search Committee for the Endowed Chair of Applied Gerontology (SW Dept), 2015-2016

Community

- Member, Care Management Organization Governing Board, Family Care Program, Milwaukee County Department of Family Care, Milwaukee, WI, 2011-2016
- Ad Hoc Reviewer of care management unit contract renewal proposals for Care Management Organization – Milwaukee County Department on Aging, Milwaukee, WI, 2007

Profession

- Chair for the Minority Issues in Gerontology Committee, The Gerontological Society of America, 2017-2018 (Chair Elect, 2016-2017)
- Editorial Board Member for the Journal of Applied Gerontology, 2016-present
- Reviewer for the Journal of Applied Gerontology, 2016-present
- Ad Hoc Reviewer for a grant proposal submitted to Alzheimer's Association, December, 2015
- Ad Hoc Reviewer for a grant proposal submitted to Retirement Research Foundation, July, 2015
- Ad Hoc Reviewer for a grant proposal submitted to Health Research Board, Dublin, Ireland, April 2015.
- Ad Hoc Reviewer for the NIH Study Section - National Institute on Minority Health and Health Disparities Health Disparities Research (R01), October 2011
- SRPP Representative to the Minority Aging Task Force – The Gerontological Society of America, 2011-2014
- SRPP Representative to the GSA Finance Committee – The Gerontological Society of America, 2009-2011
- Ad Hoc Reviewer for *Annals Academy of Medicine, Singapore*, 2008
- Ad Hoc Reviewer for *Asian Americans & Pacific Islanders Policy, Practice & Community*, 2010
- Ad Hoc Reviewer for *Canadian Journal on Aging*, 2014
- Ad Hoc Reviewer for *Death Studies*, 2008
- Ad Hoc Reviewer for *The Gerontologist*, 2007-Present
- Ad Hoc Reviewer for *Journal of Aging and Health*, 2008, 2010, 2011
- Ad Hoc Reviewer for *Journal of the American Geriatrics Society*, 2009, 2013
- Ad Hoc Reviewer for *Journal of Cross-Cultural Gerontology*, 2014
- Ad Hoc Reviewer for *Journal of Gerontology: Social Sciences*, 2013
- Ad Hoc Reviewer for *Journal of Palliative Care*, 2007
- Ad Hoc Reviewer for *Journal of Palliative Medicine*, 2015
- Ad Hoc Reviewer for *Research on Aging*, 2011, 2012, 2013
- Ad Hoc Reviewer for *Social Science and Medicine*, 2006

Professional Affiliations

- Gerontological Society of America, 2001-Present
- National Association for Social Workers, 2008-2010
- American Academy of Hospice and Palliative Medicine, 2008-2010
- Association for Gerontology in Higher Education, 2001-2008