

# MARNIE OTTO, MSN, RN, BA

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## CURRICULUM VITAE

Accomplished healthcare management professional with over 30 years of experience in senior leadership, clinical practice, nurse education and public health advocacy. Record of success in staff and student development, the ability to build and strengthen relationships with key stakeholders, proven business development strategist and healthcare care expert. Exceptional mentor and educator with skills to motivate peak individual performance.

## EDUCATION

- Master of Science in Nursing, University of Texas, Austin, TX**                      **May 2017**  
- Master's Concentration: Public Health Nursing, Program Development
- B.A., Summa Cum Laude, University of California, Los Angeles, CA**                      **June 2001**

## PROFESSIONAL EXPERIENCE

- 2017-pres.    **Heart Hospital of Austin - UHS/St. David's Health** Austin, TX  
*Registered Nurse, Emergency Department*
- Direct patient care in an acute cardiac and general medicine emergency department
- 2017-2018    **Ascension Health, Dell Seton Medical Center, University of Texas, Austin TX**  
*Registered Nurse, Emergency Department*
- Direct patient care in a level-1 trauma emergency department
  - Unit Charge Nurse, patient and staffing coordination across multiple departments
- 2015-pres.    **University of Texas, Austin, Austin, TX**  
*Instructor, Clinical Nursing, Teaching Assistant, Research Staff RN IV*
- Clinical Nursing Instructor, Graduate AEMSN Program
  - Certified Signature Course Teaching Assistant to Professor Patricia Carter, PhD, RN, CNS, University of Texas, School of Nursing.
  - Research RN to Jaimie Davis, PhD, University of Texas, School of Human Ecology, UT Imaging Research Center.
- 2016-2017    **Cross Creek Psychiatric Hospital, Austin, TX**  
*Staff RN - Adult, Adolescent and Detox Units, RN Preceptor and Nursing School Liaison for University of Texas, Austin and Austin Community College*
- Direct patient care at a 90-bed inpatient mental health hospital
- 2011-2014    **Austin Independent School District, Austin, TX**  
*Teacher*
- Education and development of children from pre-k to high school in a variety of disciplines.
- 2003-2010    **LA CASA MAIA - WOMEN'S RESIDENTIAL TREATMENT CENTER, LOS ANGELES, CA**  
*Executive Director, Case Manager*
- Developed business plan and budget, established residence and coordinated successful marketing strategies for a residential substance abuse program for women. Provided support to patients and their families as intake counselor and case manager.
  - Oversaw annual operating budget and support staff, including resident managers, adjunct providers and healthcare professionals.
  - Established strategic partnerships within the government agencies, organizations, and providers to service the women's community.
- 1992-2003    **CEDARS-SINAI MEDICAL CENTER, Los Angeles, CA**  
*Practice Administrator, Director, Business Development, Director, Community Education*

- Recruited, interviewed, hired, trained and supervised over 100 Nursing, Medical Assisting and Administrative staff supporting a 80 physician multi-specialty hospital based outpatient clinic. Trained work teams in customer and financial services maintaining a high level of patient and physician satisfaction.
- Oversaw new business development and conducted due diligence to assess viability of acquiring medical practices.
- Guided integration of new physician partners into the medical center: Educated new physicians and their staff in policies and procedures, and established a timeframe for their transition into the medical network.
- Coordinated upgrade of practice management software and trained staff in the use of IDX Medical Management system.
- Reviewed and analyzed community standing, reputation, and contractual relationships with healthcare plans and providers within the community.
- Under the direction of the health center Chief Medical Director developed and implemented a Patient Satisfaction Program to assess quality of care for 45,000 patients in a multi-specialty facility.
- Designed surveys for each patient population, evaluated medical groups and specific physicians, synthesized data, and prepared final report for Medical Director and Quality Management Committee to inform and enhance the Pay for Performance process.
- Established hospital-based programs to promote community health awareness and hired healthcare professionals to lead each program. Programs include: Smoking Cessation, Diabetes Care, Nutrition, High-Risk Pregnancy, Children with Asthma, and Pharmacy Clinic.
- Conducted audits of physician charts and developed measurement tools to assess levels of compliance with medical center policies and regulations. Coached physicians on processes.
- Received President's Award for Outstanding Quality Performance, presented by the Medical Center CEO, Thomas M. Priselac.

1986-1992 **Gastrointestinal Associates of Santa Monica, Santa Monica, CA**  
*Practice Manager*

- Recruited, interviewed, hired, trained and supervised Medical Assisting and Administrative staff for a multi-physician gastroenterology specialty practice.

#### **COMMUNITY SERVICE**

2013-pres **Lamar Fine Arts & Kealing Academic Middle Schools, McCallum Fine Arts & LASA High Schools, Austin Independent School District**

- PTA Member, Parent Volunteer & Fundraiser.

2009-2013 **Zilker Elementary School, Austin Independent School District**

- Math Pentathlon Administrator and Coach: Yearlong math coaching for elementary students, including coordination of parent volunteers and team coaching.
- Boy Scout Pack #17: Parent volunteer for school based pack, coordination of annual popcorn drive, raising money for boys and the community.

2003-2009 **Community Magnet Charter School, Los Angeles Unified School District**

- Fundraising Chair: Coordinated and executed annual giving campaign, with proceeds over \$250K.

#### **HONORS, SCHOLARSHIPS, AWARDS**

- Provost's Honor List, University of California, Los Angeles
- Nancy Francis and William Arnold McGinn Endowed Presidential Scholarship in Nursing, University of Texas, Austin

- The Lee Hage and Joseph D. Jamail Endowed Scholarship in Nursing, University of Texas, Austin
- President's Award for Outstanding Quality Performance, presented by Cedar-Sinai Medical Center CEO

#### **LICENSES, CERTIFICATIONS, AFFILIATIONS, SKILLS**

- Registered Nurse, Texas License #884307
- Trauma Nurse Core Curriculum Certified - American Red Cross Advanced Cardiac Life Support - Pediatric Advanced Life Support - Basic Life Support & First Aid Certified - Mental Health First Aid Certified - Crisis Prevention Institute Certified Instructor
- Senate Representative, Senate of College Councils, University of Texas, Austin
- American Nursing Association - Texas Nurses Association - Emergency Nurses Association - Association of Nursing Graduate Students - UT Medical Reserve Corps - Microsoft & MAC Office Skills - Compass EMR - Meditech EMR